



Phone : Off. 23353245, 23316656, 23315677 · Resi. : 25706166  
Fax : 011-23351877

E-mail : csingh465@gmail.com  
Website : www.nftechq.co.in

## NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-19/1(c)

Dated:-01-02-2021

To,

CMD  
BSNL, New Delhi.

**Subject:-** FTTH connections – reg.

Respected Sir,


It is stated that there is enough and encouraging demands for FTTH connections due to its performance. However, we may bring to your notice there is hitch amongst the customers due to exploitation at the hands of franchises.

According to our information the Franchisees at places demand extra money ranging from Rs. 2000 to 5,000 for the connections when entire costs of Cables are borne by the Company except "ONT" if such exploitation is checked and controlled large number of customers will come forward for the FTTH service.

We, request you to please get some mechanism evolved so that the customers can be saved from exploitation and compulsions.

With deep regards,

Yours sincerely,

  
(Chandeshwar Singh)  
General Secretary